NEST & CARE
HOME HEALTH CARE

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UNITED NATIONS DAY

OCTOBER 24 2023

United Nations Day serves as a global reminder of our shared responsibility to promote peace, well-being, and a better future for all. As a home health care agency, our work is not only about providing essential services but also about nurturing a sense of togetherness, understanding, and support within our

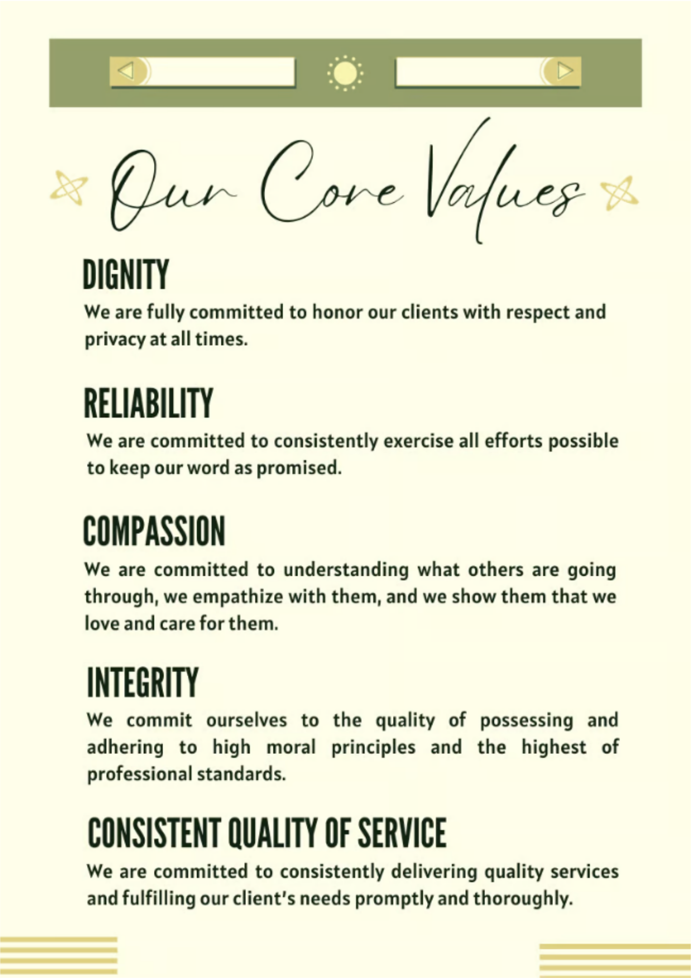
community.

In this edition of **Nest & Care**'s newsletter, we come together to celebrate **United Nations Day**, a momentous occasion that resonates deeply with our mission.

At **Nest & Care**, we are dedicated to providing compassionate and high-quality home health care, embodying the principles of unity, solidarity and care for all – values at the core of the United Nations.

OCTOBER 2023

Newsletter



Our Core Values

DIGNITY

We are fully committed to honor our clients with respect and privacy at all times.

RELIABILITY

We are committed to consistently exercise all efforts possible to keep our word as promised.

COMPASSION

We are committed to understanding what others are going through, we empathize with them, and we show them that we love and care for them.

INTEGRITY

We commit ourselves to the quality of possessing and adhering to high moral principles and the highest of professional standards.

CONSISTENT QUALITY OF SERVICE

We are committed to consistently delivering quality services and fulfilling our client's needs promptly and thoroughly.

On this **United Nations Day**, it is not only fitting but also deeply meaningful to reflect on our core values at **Nest & Care**.

At **Nest & Care**, our commitment to excellence is anchored in our core values. These guiding principles are not just words on paper; they are the essence of who we are and the promise we make to our clients, their families and our dedicated team of caregivers.

EXPANDING Our Reach

The Arc.

Montgomery County

We are a proud Consortium Member of
The Arc Montgomery County's Respite Coordination program.

Nest & Care is excited to announce a significant and impactful step forward in our commitment to serving a broader community. We take great pride in being a consortium member of **The Arc Montgomery County Respite Coordination Program**, which opens new doors for us to accommodate even more clients.

For more information about the program and how it will possibly help you and your family, please click **here**.

STAR
Of The Month

KOLLIE

We have the pleasure of introducing you to someone whose dedication and unwavering commitment have set a remarkable standard within **Nest & Care**. **Kollie**, our exceptional **Star of the Month**, has not only been as reliable as ever but has also garnered a wealth of positive feedback from the client she serves.

Kollie embodies the very essence of our values at **Nest & Care**. Her consistent reliability, compassion and dedication to providing high-quality care have not only made a profound impact but have also earned her the admiration and gratitude of our clients and their families.

We are so proud to have **Kollie** as part of our dedicated **Nest & Care** family!

CAREGIVER
Appreciation

Lauren

KerryAnn

Judith

Miriam

CAREGIVER
Appreciation

Wubit

Jacqueline

It is our privilege to express our deep appreciation and gratitude to the real heroes of **Nest & Care** - our exceptional caregivers. Each month, we have the honor of shining a well-deserved spotlight to those remarkable caregivers who go above and beyond, not just occasionally, but as an everyday practice.

This month, we are proud to recognize **Lauren, KerryAnn, Judith, Miriam, Wubit, Jacqueline** and **RN Joy**!

BIRTHDAYS & Work Anniversaries

BIRTHDAYS

- **October 1 - Simone Braithwaite**
- **October 3 - Wubit Sima, Samuela Fotso**
- **October 7 - Rebecca Fajemisin**
- **October 15 - Lauren Watson, Catherine Anane**
- **October 28 - Charnelene White**
- **October 29 - Safiatu Margao**

WORK ANNIVERSARIES

- **October 11 - Safia Ahmed (2 years)**
- **October 12 - Andrea Teti Epse Kouassi (2 years)**
- **October 17 - Joy Uwandu RN (1 year)**

We come together to honor and celebrate the incredible individuals who make up the **Nest & Care** family. Each month, we also take a moment to recognize two types of milestones that are close to our hearts - **staff birthdays and work anniversaries**.

Our staff members are the heartbeat of **Nest & Care**. Their dedication, compassion, and unwavering commitment are what makes us a trusted name in home health care. Birthdays and work anniversaries provide us with a unique opportunity to express our gratitude and admiration for the exceptional team that stands behind the quality care we provide.

HOLIDAYS, EVENTS & Social Media Campaigns

Nest & Care also joined in celebrating the holidays, and amplified our presence through joining various social media campaigns. As we traverse the digital landscape, we found exciting ways to connect, interact, and make a difference within our online community.

Nest & Care joined the following events and campaigns through social media platforms:

- Breast Cancer Awareness Month
- AIDS Awareness Month
- World Smile Day
- Columbus Day
- World Mental Health Day

COMMUNITY Connections

CLIENT VISITS

At Nest & Care, we believe that exceptional home health care extends beyond medical assistance; it encompasses genuine care, empathy, and an understanding of the emotional needs of our clients. Mrs. B's birthday presented the perfect opportunity to demonstrate this principle in action, and Jocelyn, our Care Coordinator, with her boundless compassion, took it upon herself to make the day extraordinary.

* * *

Nest & Care's dedicated Care Coordinator, **Jocelyn**, recently made a special visit to **Mrs. B** on her birthday, creating a moment that beautifully reflects our commitment to going above and beyond for our clients.

CAREGIVER VISITS

Jocelyn recently paid a special visit to **Andrea**, marking an exceptional moment of care and connection as we celebrate **Andrea**'s 2nd year anniversary with us.

Jocelyn's visit to **Andrea**, complete with flowers to mark her 2nd year anniversary, embodies the spirit of our agency. It is a reminder that **Nest & Care** is not just about the services we provide but the deep relationships we cultivate.

Nest & Care would also like to thank all of our **Community Partners** for their tireless dedication and commitment to providing quality care services. Your support and collaboration in providing the best possible care to our patients are invaluable.

- Autumn Lake Healthcare at Oak Manor
- Bedford Court Senior Living
- Collingswood Rehabilitation Center
- Crescent Cities Rehabilitation Center
- Hillhaven Assisted Living and Rehab Center
- Layhill Center of Rehabilitation & Nursing
- Potomac Valley Rehabilitation Center
- Sterling Care Rockville Nursing
- The Terraces at Tuckerman Lane
- Holy Cross Hospice
- Holy Cross Hospital

CLIENT & EMPLOYEE Feedback

CLIENT FEEDBACK

"I like their communication skills. They have helped me take care of myself. My caregiver does everything well. She gives me my food, she helps me go to the bathroom, she helps me get dressed, she helps me curl my hair, she helps me do everything!"

~Anonymous

CAREGIVER FEEDBACK

"They are really detailed and well-trained. They will walk you through the process and understand the assignments. They always appreciate our work and ability.They send me text reminders a few days in advance and share information about the clients. They always make sure by asking questions to make sure I'm okay with certain things before I show up."

~M. Cardenas

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- 2023 - Caring Star TOP RATED ON CARING.COM Caring.com
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WE USE HOME CARE'S Because We Care HCP Experience Management TOP FEEDBACK PROGRAM
2023 • 2022 • 2021

Did you know **Nest & Care** also offers referral bonuses for clients and caregivers?

You will receive a bonus fee if you refer a new client or new caregiver to us. Feel free to learn more about our **Refer-And-Earn Program** by talking with our office staff! Please reach out to our office at **(240) 690-9900.**

We truly appreciate your help in referring clients and caregivers to us and look forward to hearing from you! Thank you for being a part of the **Nest & Care** family!

NEST & CARE
Private Duty In-Home Care and Skilled Nursing Services

We Are Hiring

CAREGIVERS · LPN · RN

Apply Now!

CONTACT INFO

(240) 690-9900

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Are you passionate about taking care of the elderly? **Then, be part of one of Maryland's best home healthcare companies!**

Nest & Care is hiring experienced and reliable home care **Caregivers & Nurses** located around **Montgomery County, Maryland**, to be part of our team!

Benefits for Caregivers:

- Flexible Schedule
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Premium Home Health Care Service In Silver Spring, Maryland

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Get the assurance and assistance from **Nest & Care** for your **in-home care needs** with these four easy steps:

1. Call **(240) 690-9900** to describe and inquire about your needs
2. Schedule a **FREE** In-Home Assessment
3. We will carefully match you with the right Caregiver
4. Stay up-to-date through our online portal

Learn more about our services by clicking **here** on our blog!