NEST & CARE
IN-HOME CARE AND NURSING SERVICES

November 2022 Newsletter by **Nest & Care**

HAPPY
thanksgiving

✦ We Are Grateful ✦

A **Happy Thanksgiving** to all! **Nest & Care** is taking a moment to show our gratitude and appreciation:

Thank You

To our dearest clients,

You are loved. A gentle smile on your face is enough for us to keep pushing and trying our best every day. We are extremely blessed that we have chosen to dedicate our lives to Home Care. To be able to take care of you and make you happy is worth every hard day's work.

To our remarkable caregivers and nurses,

Your dedication and hard work are unmatched. We are grateful for your light, warmth, and kindness. You are the heart of our company. Thank you so much for everything you do!

Thank You

To our dependable care team,

Your patience is a gift. We are truly blessed to be able to work with you. We are grateful day and night for keeping **Nest & Care's** engines hot and running. You are a true role model and an inspiration to all!

To our valuable community partners,

We are grateful to be able to meet and talk with you. Your time is valued, and we feel lucky whenever you share your knowledge without hesitation. We learn a lot from you, and we hope we can be the same source of warmth and support to you and your clients. Let us continue to build each other up.

Learn more about our **Thanksgiving & Activities** this month below!

✦ OUR CAREGIVERS

Caregiver Training

In The Know Academy

Course: Working with Difficult & Combative People

To begin with news about our Caregivers, this November, **Nest & Care** has opened the training course for: **Working with Difficult & Combative People** thru the **In The Know Training** academy.

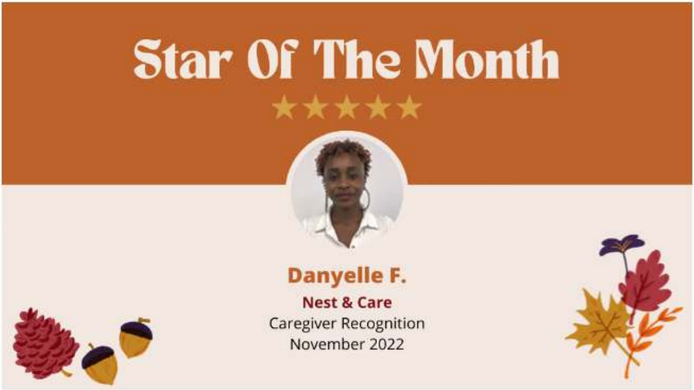
This course will show the common types of difficult people caregivers may have to work with. It helps demonstrate strategies for dealing with difficult and combative people in daily caregiver work. It also gives importance and guidance on how to handle violence in the workplace.

Skills Training Workshop

Sharing with you some photos from our most recent In-Office Skills Training Workshop with our most valuable care providers. In attendance were **Lucia, Zainab, Karl & Martial,** with our Skills Trainer, **Lakeisha,** managed by our Client Care Manager & Care Coordinator, **Icey.**

Skills Training
Workshop

If you are a caregiver working with **Nest & Care,** and you are interested in **Caregiver Training,** please feel free to contact your supervisor or our main office line at **(240) 690-9900.**



Star Of The Month

★★★★★

Danyelle F.

Nest & Care

Caregiver Recognition

November 2022

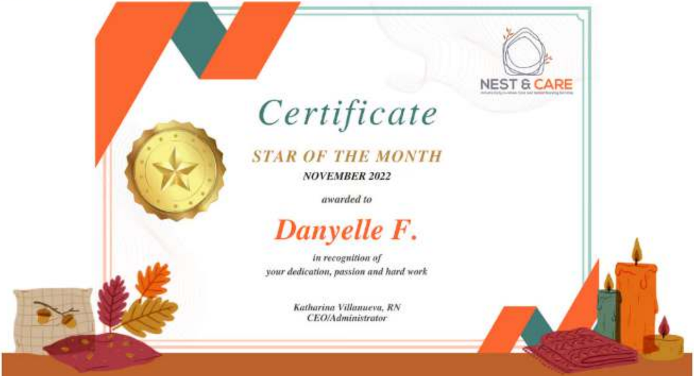
Nest & Care would like to congratulate this **November's Star of the Month: Danyelle.**

Danyelle has recently started working with us, and she continues to provide her best efforts to take care of our clients. Not only does she have excellent skills, but she is also compassionate and dedicated.

When things get tough and she feels like quitting, her passion for caring for the elderly is the one thing she holds on to. Her honesty serves as her courage to overcome any difficult situation.

She has remarkable experience with diabetes and dementia care. Her ability to work under pressure and with minimal supervision makes her the best fit for the job.

Congratulations Danyelle! You deserve it!



NEST & CARE

Certificate

STAR OF THE MONTH

NOVEMBER 2022

awarded to

Danyelle F.

in recognition of
your dedication, passion and hard work

Katharina Villanueva, RN
CEO/Administrator

Caregiver Appreciation

This thanksgiving, our care team would also like to extend our gratitude to the following caregivers for making their clients happy!

Safia, Karl, Markaja, Simone, Lucia, Archie, Lauren, Franca, & Alisa, all of you are amazing, and we are very lucky to have you as part of our company! You are an inspiration to many.

To continue showing gratitude to our care providers and employees, **Nest & Care** brings you the **Holiday Raffle** for the upcoming month! Please see the description below:

ARE YOU EXCITED FOR THE HOLIDAYS?

NEST & CARE
Private Duty In-Home Care and Skilled Nursing Services

BRINGS YOU THE

Holiday Raffle

All Nest & Care employees are eligible for one (1) ticket for **EVERY 40 HOURS WORKED** and one (1) ticket for **EVERY FILL-IN SHIFT WORKED** starting Oct 29 to Dec 23.

$ AWESOME PRIZES AWAITS YOU! $

2 Winners of $500 Each
4 Winners of $250 Each
and
15 Winners get a chance to *Spin the Wheel*

Our GRAND DRAW is on

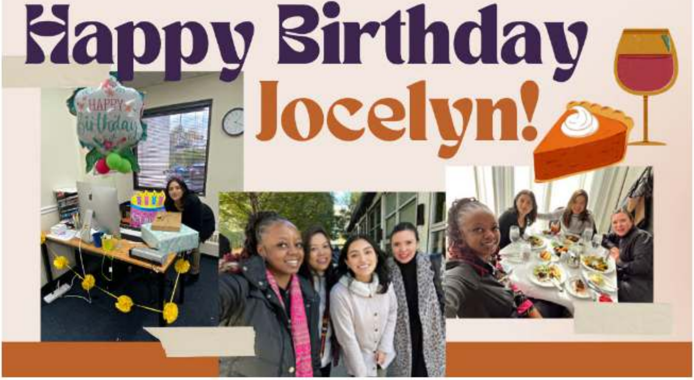
28
DECEMBER

Claim your prize within Dec 29 to Jan 6 ONLY!

Get More HOURS for More
CHANCES of WINNING!

☎ For more details, please call Gill at 240 690 9900.

✦ A NOVEMBER TO REMEMBER



Happy Birthday Jocelyn!

Earlier this month, we celebrated the birthday of one of our beloved care team members **Jocelyn.**

Jocelyn is our In-Office Admin, Recruitment Officer, and Caregiver to two of our clients. What a superstar!

Our **CEO & President Kat, Client Service Manager Icey,** and Operations Coordinator **Nela,** all surprised **Jocelyn** at the office, and they enjoyed a very special birthday lunch.

Happiest Birthday Jocelyn, from your **Nest & Care Family**!

Client Memorial Services

Nest & Care recently had an opportunity to attend a memorial service for one of our dearest clients.

In the photo is our **Client Service Manager Icey,** who also worked as one of the very first caregivers for our client, together with his most caring CNAs, **Cecilia & Allisha.**

Sharing some of the most touching messages we have received from our late client's caregivers and office staff members:

Michelle:
I am truly grateful and honored to be a part of the team who has taken care of Mr. T., known by his caregivers as pop pop. I wanted the family to know that we are thinking of them, and I hope they find comfort in the most precious memories that he left behind. May his soul rest in peace.

Theresa:
May his soul Rest In Peace, also may God console his family and loved ones he has left behind.

Icey:
He was one of our special clients as he aged in his home with our care. It was an honor to not only take care of Mr. T., but amazing to have been there thru his milestones of life to reach 103. We are blessed to care for a fighter, veteran and a caring man. We thank him for his service and also thankful for being in his life.

Lauren:
Mr. T., also known as pop pop, would always try to share his food with me and would always find kind things to say. It was more than a pleasure being there with him and his son Mr. P. We shared lots of laughs together. I'm very thankful to have met them both! The family has a friend for life.

✦ MARKETING ACTIVITIES

Community Connections

November has been one of the most exciting and productive months of the year in **Nest & Care's Business Development Journey.** Every week of the month, we have had great networking encounters and wonderful connections with our most valued community partners.

We've successfully completed the cycle of **In-Service Lunch & Learn,** and right away, we started bringing in the Holiday spirit by showing appreciation and gratitude to celebrate **Thanksgiving Day.**

Bedford Court Senior Living

We started with a Lunch & Learn at **Bedford Court Senior Living** with the **Assisted Living Coordinator, Admissions Coordinator,** and **Director of Sales Independent Living.**

Layhill Center of Rehabilitation & Nursing

November 8th was **Employee Appreciation Day** hosted by **Layhill Center of Rehabilitation & Nursing.** Thank you to their **Director of Admissions** for inviting **Nest & Care.** We showed our support and appreciation to all their employees with three prizes for their raffle.

Crescent Cities Rehabilitation Center

On **November 11th,** we visited **Crescent Cities Rehabilitation Center** for a Lunch & Learn with the **Director of Social Workers** and **Assistant of Social Workers.**

The Terraces at Tuckerman Lane

We did another round of Lunch & Learn on **November 14th** at **The Terraces at Tuckerman Lane** with the **Director of Community Relations, Executive Director, Director of Admissions, Assisted Living Coordinator,** and **Regional Director of Nursing.**

November 17th was a day that **The Terraces at Tuckerman Lane** hosted a **Turkey Trot** with the **Director of Community Relations, Executive Director,** and **Director of Admissions.**

Thanksgiving Treats

grateful
NEST & CARE

The week of **November 21st to the 25th,** Thanksgiving preparations were made by: our **President & CEO** **Kat**, our **Operations Coordinator** **Nela** & **Client Service Manager** **Icey.** They all dedicated their hard work to all the shopping, logistics, and putting together **Thanksgiving Treats** for our dearest clients, caregivers, and all of our community partners as well.

Pumpkin Pie for everyone, plus **Fruit Baskets** for our clients to keep it balanced and healthy! To your added knowledge, looking back on **November 14th,** we were given an important reminder about **World Diabetes Day,** and we want to make sure the health of our clients is of top priority, always!

To continue with the **Thanksgiving Celebrations,** our **Care Manager** delivered the pies and fruits for clients and caregivers.

WE ARE BRINGING
BUNDT
thankful
FOR YOU!

Kat & Nela also visited some clients as well, and the following community partners:

- The Terraces at Tuckerman Lane
- Layhill Center of Rehabilitation & Nursing
- Bedford Court Senior Living
- Collingswood Rehabilitation Center
- Sterling Care Rockville Nursing
- Potomac Valley Rehabilitation Center
- Crescent Cities Rehabilitation Center
- Hillhaven Assisted Living and Rehab Center
- Autumn Lake Healthcare at Oak Manor

That was really a **November to Remember!**

✦ QUALITY FEEDBACK

Caregiver Satisfaction

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Why did you choose to work for Nest & Care, LLC over other options?
They are a nice company and they care about their workers.

How would you rate the office support staff and the communication you receive from them?
If I have an issue with the client, they answer and will come and help me.

— CNA A.M. —

HOME CARE PULSE REVIEW

Client Testimonial

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Testimonial to our Star of the Month: Danyelle

I am very happy with Danyelle, she's very caring, sweet and she knows what she's doing and I am happy with the services.

— Mrs. L.G. —

PHONE CALL REVIEW

★★★★★

Best of Home Care

BEST OF HOME CARE PROVIDER OF CHOICE 2022

BEST OF HOME CARE EMPLOYER OF CHOICE 2022

2022 Caring Star TOP RATED ON CARING.COM

HOME CARE PULSE TRUSTED PROVIDER

✦ **Home Care Pulse** ✦ **Caring.com** ✦

✦ JOB HIRING

NEST & CARE

Private Duty In-Home Care and Skilled Nursing Services

WE'RE HIRING!

CMT • CNA • GNA • LPN • RN

Apply Now!

Are you passionate about taking care of the elderly? **Then, be part of one of**

Maryland's best home healthcare companies!

Nest & Care is hiring experienced and reliable home care **Caregivers & Nurses** located around **Montgomery County, Maryland,** to be part of our team!

For Caregiver Applicants:

- Flexible Schedule
- 401K and 401K Matching
- Paid Sick Time
- PPEs Provided
- Worker's Compensation Coverage
- Liability Insurance Provided
- Career Growth
- Taxes Deducted On Your Behalf
- Bonuses & Incentives
- Paid Training
- Industry Leading Pay Rates

👉 **Click here to apply now!**

NEST & CARE
Private Duty In-Home Care and Skilled Nursing Services
Premium Home Health Care Service in Silver Spring

Get the assurance and assistance from **Nest & Care** for your **in-home care needs** with these four easy steps:

1. Call **(240) 690-9900** to describe and inquire about your needs
2. Schedule a **FREE** In-Home Assessment with our Client Care Coordinator
3. We will carefully match you with the right Caregiver
4. Stay up-to-date through our online portal

Learn more about our services by clicking here on our blog!

CONTACT US

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